

PRAEVENIO is Ozdoc's enterprise class managed service suite providing a range of IT support and monitoring options to suit every business need

PRAEVENIO HEALTHCHECK

Start with Praevenio Server, add Praevenio Endpoint, Printpoint + Helpdesk

Praevenio Server – \$90 per server

TARGET: Server
RESULT: Real time monitoring of critical operations
REPORT: Monthly reporting with Server Healthcheck which will help you comply with accreditation requirements

Praevenio Endpoint – \$15 per PC

TARGET: PCs and network attached notebooks
RESULT: Real time monitoring of PC disk failure
Free antivirus
REPORT: Monthly reporting with Endpoint Healthcheck

Praevenio Printpoint – \$10 per printer + toner

TARGET: Reception and network attached printers
RESULT: Automatic toner orders at competitive prices

Praevenio Helpdesk – \$110 per hour

TARGET: Practices requiring remote assistance
RESULT: Help desk support at reduced fees

Monitored components Praevenio Server

- ★ CPU
- ★ Disk space
- ★ Physical memory
- ★ Virtual memory
- ★ Backup
- ★ Event log
- ★ Drive space

Complimentary components

- ★ Anti virus
- ★ Scheduled performance review
- ★ Monthly Healthcheck report

Standard fees for maintenance:

- ★ Security patches
- ★ Remote assistance
- ★ On site assistance
- ★ Practice documentation

All prices exclude GST

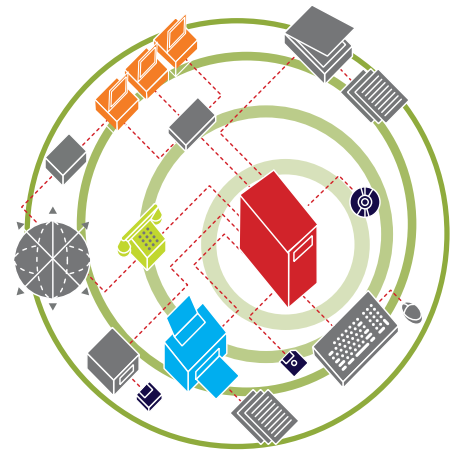
PRAEVENIO MANAGED

TARGET: Practices with 10 users or more who want to fix their monthly IT spend

RESULT: Proactive programme of full managed service with fixed monthly cost including monitoring, backup, disaster recovery components and all helpdesk, remote and on site services

REPORT: Monthly Healthcheck reporting on servers, peripherals and PCs including technical advice on potential system issues

Let us design the best plan to satisfy your IT needs



Monitored components

- ★ CPU
- ★ Disk space
- ★ Physical memory
- ★ Virtual memory
- ★ Firewall
- ★ Database
- ★ Backup
- ★ Event log
- ★ Drive space
- ★ E-mail
- ★ UPS

Components included in fixed monthly fee





- ★ Anti virus
- ★ Scheduled performance review
- ★ Monthly Healthcheck report
- ★ Security patches
- ★ Helpdesk
- ★ Remote assistance
- ★ On site assistance
- ★ Practice documentation

As the leading Health IT consultancy in SE Queensland, Ozdoc are proud to offer a completely new approach to IT support - **PRAEVENIO**.

We can monitor your IT systems 24/7 so we know about any issues that occur - in most cases before you do. This reduces the time your team wastes trying to resolve issues.

PRAEVENIO is designed to assist our experienced, professional team help you faster and reduce your overall IT spend. With four basic services, we can tailor a package to suit every practice.




		Number	Cost per month	Total per month
	<input checked="" type="checkbox"/> I would like to sign up for Praevenio Server	x	\$90	\$
	<input type="checkbox"/> I would like to sign up for Praevenio Endpoint	x	\$15	\$
	<input type="checkbox"/> I would like to sign up for Praevenio Printpoint	x	\$10	\$
	<input type="checkbox"/> I would like to sign up for Praevenio Helpdesk	hours x	\$110	\$
Total cost per month				\$

Practice name _____ Authorised person _____

Email address _____ to receive reports and invoices

Date _____ Signature _____

 Delivery address for toner _____

Date _____ Signature _____

All prices include GST. Payment by direct debit only - we will contact you to set up your payment system.

Time is billed in 15 minute increments; On site time minimum 1 hour; Travel time is charged one way only. Remote and on site assistance is invoiced at \$143 per hour including GST for all assistance not included in Praevenio Helpdesk. Praevenio Helpdesk hours are not transferrable and do not carry over. Invoices will be emailed to the address above.

This is not a contract, you may opt out at any time, and pay only for work completed.

The complimentary automatic toner order service is available for networked printers only. You can nominate the toner level to trigger automatic orders, or accept the default setting (10%). Toners supplied will be invoiced to the practice once despatched. We do not charge for delivery. Please email toner@ozdoc.com.au to receive the current price list.

OUR PROFESSIONAL PARTNERS



OZ+DOC
YOUR MEDICAL IT PARTNER

Ozdoc was established in 1992 to provide the highest quality outsourced information technology and system management services to the corporate market. We strive to meet the demand for the most effective solutions in health and related services. We pride ourselves on being leaders in today's world of Information Technology.

Relationships that matter

Ozdoc have a unique customer relationship philosophy that goes beyond traditional ideas of fixing your problems after they occur. We integrate in to your business, partnering with you to manage any potential issues before they happen.

More than 10 years of hands on experience managing medical sites of differing sizes, needs and budgets puts us in a great position to help you. At Ozdoc, we never underestimate the importance of you, our customer.

Computer hardware and software experts

Our complete system designs are tailored to your needs and budgets. From simple practice situations in one location to multi-location, multi-specialist practices, our objective is always seamless IT integration.

Our depth of experience with a wide range of medical software systems enables us to select hardware options to optimise software functionality.

Team of highly trained engineers in house

All our engineers at Ozdoc are certified, police checked and have years of IT and health industry experience. Regular in-house and external training keep them up to date with trends and innovations in equipment and software.

They also pride themselves on being friendly and approachable at all times.

Premium service at a great price

Our primary focus is healthcare, so we can offer you fantastic services at a cost effective price. We are a full service provider, partnering with you every step of the way.

Partnerships with industry leaders

We are professional partners with a range of hardware and software providers. Our partner relationships give us the widest range of options for every setup.

Ozdoc Solutions Partnership

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